



PPA Testing Center Instructions

WHERE

- Lower Level Parking Garage off of Chevy Chase Lake Drive at 8401 Connecticut Ave, Chevy Chase 20815
- Do **NOT** enter the main building. **REMAIN IN YOU CAR AT ALL TIMES**

INSTRUCTIONS

1. Drive into the lower level parking garage (see map) within 5 minutes of your assigned testing time
2. Turn right into the garage and you will see the testing area
3. Pull into one of the marked testing center parking spaces. If all spaces are full, please wait for a spot to become available. We appreciate your patience.
4. **Please keep your windows closed** until a provider approaches your vehicle

BEING TESTED

- You will only be tested if you are scheduled for testing – family/friends accompanying you will not be tested.
- You may also be tested for Strep and/or Flu if directed by your provider
- The N95 masks used by providers can make verbal communication difficult. We appreciate your patience
- Due to testing volume, the testing center providers will not be able to discuss your symptoms or answer questions. If you have concerns about worsening symptoms, call the office directly.

RESULTS

- After testing due to symptoms or known COVID exposure, please self-quarantine per instructions provided by your ordering provider
- Results will take generally take ~2-3 business days but can take as long as 5-7 days during periods of increased testing (such as before holidays or during surges). Results will be uploaded to portal when they are available. If you do not have the portal activated, you will receive a phone call with your results. We strongly encourage you to activate portal as this is by far the fastest way to obtain results. Please do not call our office to enquire about results until 7 days after your test date as this can overwhelm our call center and lead to delays in communicating results.

